heart of HILTON

TEAM MEMBER APPRECIATION WEEK 2015

Below are Appreciation Week food and beverage tips that you can use at your property/office to celebrate our Team Members and recognize the great work we do every day.

SURPRISE PARTY

Pick a vacant room in the hotel to plan a surprise "thank you" party for an individual, department, or team. Make up reasons to send Team Members to the room, and have snacks and a camera set up to catch the surprised looks as new Team Members arrive. Be sure to make a short announcement and thank each new person who comes in.

A FAMILY AFFAIR

Invite the whole family for a team get-together! Homewood Suites Fargo holds a Sunday afternoon cookout for Team Members and invites families to attend. Games are held, prizes are given, and everyone enjoys meeting each other's families! Invite other departments and ask them to bring food and refreshments.

NICE ICE

Celebrate the week with an ice cream social. Invite Team Members to enjoy building their own ice cream sundae.

CUSTOM TREATS

Personalize your appreciation for Team Members with customizable recognition materials! Using the materials located at http://www.hilton-recognition.com/certificates-and-thank-you-cards, you can easily create custom candy bar wrappers and water bottle labels. Simply customize your message, print, trim, and wrap it around an existing water bottle or candy bar. All of the content is customizable, including language.

POTLUCK COOK-OFF

Invite all departments to bring a dish for a big potluck lunch. Judge the dishes and have prizes ready for the winners. If you're a larger location, invite a different department to sponsor lunch each day of the week, or make the event international by representing different cultures.

LUNCH WITH AN EXECUTIVE

Get to know your team at lunch! Divide your team into small groups. Each day, take a group to lunch with the General Manager or an executive at the corporate office, or bring lunch in. The meal can be as simple as ordering from a local restaurant. The important thing is to take time to get to know your team, and say "Thanks" to them.

ICE CREAM BREAK!

Treat your hotel to some frozen goodies! Contact a local ice cream caterer and ask them to deliver ice cream at a time convenient to your team (i.e., lunch hour or at the end of the shift). Let everyone choose a free ice cream treat. Or, bring in your own ice cream treats and deliver them to your team.

THE HAPPY CART

Stock a Housekeeping cart full of treats, such as candy, chips, beverages, flowers, and other small gifts. Have the managers push the cart all over the hotel, offering treats and gifts to Team Members! Use this time to personally thank Team Members for their hard work. Then, leave the cart in a break room for everyone to enjoy throughout the day.

WAFFLE DAY

Bring in a waffle maker and personally cook breakfast for Team Members.

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DECORATING PARTY
Bring in plain, un-frosted cupcakes or sugar cookies, along with tubs of frosting, sprinkles, edible glitter, and other baking goodies. Have Team Members design their own treat and vote on their favorites.

LUGGAGE CART LEMONADE
On a hot day, there's nothing better than an ice-cold lemonade. Set up an ice chest and impromptu lemonade stand on a luggage cart, and pass lemonade out to the team (and guests) as you wander the halls spreading good cheer.

FUN FOR FOODIES
If your hotel has a Team Member restaurant, change the menu to feature your Team Members' names in the menu items, such as "Karl's Quesadillas" or "Ruben's Sandwich."

FREE RECOGNITION RESOURCE
Use custom materials to create high-impact recognition, without the cost. The materials that are located at www.Hilton-Recognition.com include a variety of high-impact tools that are easy to use and cost nothing. You'll find certificates, thank you cards and much more. All content is customizable, including language.

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Team Members include employees at corporate offices and owned, managed and franchised properties.